



Incorporated

Terms and Warranty

Rebuilt Nozzles:

Rebuilt Nozzles are invoiced at exchange price, and terms: Net 30 Days from invoice date. A separate invoice will be issued for core charges. Nozzle cores may be returned within sixty (60) days from invoice date to receive full credit against the core charge invoice.

Terms and Service Charge:

The terms for approved accounts: Net 30 Days on all orders. Terms for core charges: 60 Days Net. A service charge of 1 ½% per month – 18% annual rate – will be added to all past due accounts.

Freight:

Freight is prepaid when net order amount is \$1700 or more to one destination within the continental United States.

Minimum Purchase:

\$100.00 per order. Exception: Repair parts.

Mailing Address/Remittance Address:

Please make note, our mailing address has not changed. However, we do have a new remittance address.

Our remittance address is: CATLOW, INC.
P.O. Box 39
Piqua, OH 45356

Please do not mail anything to this address other than your remittances.

Limited Warranty:

CATLOW, INC. expressly warrants that its products shall be free from defects in materials and workmanship for a period of one year from the date of manufacture. This warranty is limited to repair or replacement by CATLOW, INC. upon return of the product to the CATLOW, INC. factory. This warranty does not apply in the event of any misuse or neglect of the product. The foregoing warranty is the exclusive remedy of purchasers of CATLOW, INC. products. CATLOW, INC. expressly disclaims any warranties, other than the foregoing express warranty, including the implied warranties of merchantability and fitness for a particular purpose, and disclaims any and all liability for consequential damages resulting from the use of its products.

Warranty Procedure:

All nozzles returned under warranty within 60 days, will be replaced with a new product. If the nozzle is dated beyond 60 days, it will be replaced with a rebuilt nozzle that carries the same warranty. The only exceptions are vapor recovery nozzles. If the nozzle returned to us was originally purchased as a new or rebuilt, that is what will be sent as a replacement.

Vapor recovery nozzles must have the “Nozzle Warranty Tag” completed and returned with the nozzle for the warranty to be honored. VERY IMPORTANT....You must include the replacement serial number on the tag for the warranty to be honored. Without the tag, the warranty will not be honored. In addition to this, the vapor recovery nozzle replacement serial number will replace the serial number of the nozzle sent to us under warranty. We will be prorating the remaining warranty on the replacement nozzle.

Returned Goods:

Resalable material of standard manufacture must not be returned without first receiving a Return Goods Authorization number. Products accepted for return must be in first class condition, resalable as new and shipping charges prepaid. Minimum handling charge is 20% deducted from the price paid by the customer, or current price, whichever is lower.

All items shipped to Catlow must have a Returned Goods Authorization number (RGA).

**Sales Desk (800) 222-8569 - Sales Fax (937) 898-8631 - Phone (937) 898-3236
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